

Lemon Law Statement of Rights

Office of the Attorney General Consumer Protection Division 40 Capitol Square SW, Atlanta, Georgia 30334 (404) 458-3800

This Statement of Rights is a general summary of the Georgia Lemon Law.

The Georgia Lemon Law covers *new* vehicles *purchased, leased, or registered* in Georgia. This includes

- ✓ Cars or demonstrator vehicles,
- ✓ Trucks with a gross vehicle weight rating of no more than 12,000 pounds, and
- \checkmark The self-propelled and chassis portion of motor homes.

You may proceed under the Lemon Law **if** within your first 2 years of ownership or 24,000 miles of operation of the vehicle (whichever occurs first):

- 1. A problem (also referred to as a nonconformity, defect and/or condition) appears, and
- 2. The manufacturer or its authorized dealer was given a "reasonable number of attempts" to repair the same problem. By definition in the Law, a "reasonable number of attempts" is:
 - (a) **one attempt**, if the problem is a serious safety defect;
 - (b) three attempts, if the problem, although not a serious safety defect, either
 - substantially impairs the use, value, or safety of the vehicle, or
 - is covered by the warranty; or,
 - (c) a **cumulative total of 30 days** during which your vehicle is "out of service for repair" of one or more problems.

To proceed under either (a) or (b) listed above, you must also notify the manufacturer and provide the manufacturer with a final opportunity to repair the problem.

If the manufacturer fails to correct the problem during the final repair attempt, or if the vehicle is out of service by reason of repair of one or more problems for a cumulative total of 30 days, you *may* be eligible for either the *replacement* of your vehicle or the *repurchase* of your vehicle.

By law you are *entitled* to receive a fully itemized and legible statement or a repair order each time you take your vehicle in for diagnosis or repair. Keep copies of all work orders, reports (such as vehicle inspection, diagnosis, or test drive reports) and written correspondence with the manufacturer.

To file a case or obtain more information about Georgia's Lemon Law, including sample forms, visit us at <u>www.law.ga.gov/LemonLaw</u> or contact the Office of the Attorney General, Consumer Protection Division.

Received By:

On:

Consumer's Signature

As required by law, this Lemon Law Statement of Rights was delivered to the Consumer by

Consumer's Printed Name

Printed Name of Dealer Representative

On:

Date

1. Original to Consumer

2. Copy for Dealer File

Date